



POINTR[®]

REMOTE SUPPORT

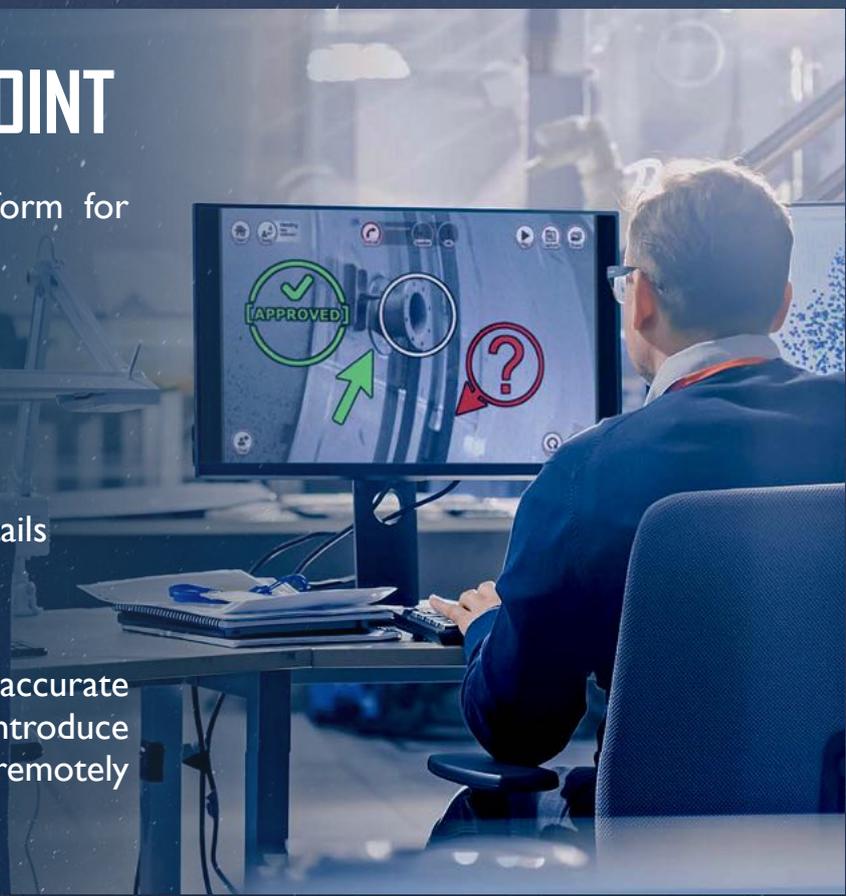
POINTR - ALWAYS ON POINT

POINTR is a remote collaboration platform for industrial teams to share tacit knowledge.

POINTR allows you to

- See the problem at hand
- Collaborate in real-time
- Talk, text and use symbols to highlight details
- Document the process

POINTR enables borderless and accurate communication to solve technical issues, introduce new technology, and train new workers remotely anywhere on earth.



TRUSTED BY 40 000 USERS

Schneider
Electric

Ford

esa

ThalesAlenia
Space
a Thales / Leonardo company

TOYOTA

SCHNEIDER

Givaudan

RAUTE

sysmex

Valmet

IBC
SOLAR

WÄRTSILÄ

“ THE FUNCTIONALITY OF POINTR GOES FAR BEYOND THAN THE CONVENTIONAL MESSENGER PROGRAMS WE HAD BEEN USING FOR REMOTE MONITORING ”

ERIC HERRMANN, EPC PROGRAMME MANAGER, IBC SOLAR

Equipment uptime
First time fix rate
Remote fix rate
Service quality

Customer satisfaction
Knowledge creation
Knowledge distribution
Resource utilisation

MAXIMIZE

IMPROVE



MINIMIZE

REDUCE

Delays
Errors
Project risks
SLA risks
Downtime

Operational costs
Carbon footprint
Service waiting time

WORLDWIDE OPTIMIZED PERFORMANCE

Worldwide server infrastructure in place and tested to provide optimal collaboration performance worldwide within and cross-border.



THE MOST



SECURE

The most cyber secure solution in the market

Globally approved for security critical infrastructure



RELIABLE

Works in any network from 3G/4G to satellite

Guaranteed image quality in low bandwidth



SCALABLE

Easy to deploy SaaS with zero configuration

Easy to use on phones, tablets, PCs and industrial wearables

SOLUTION IN THE MARKET

COLLABORATION ACROSS PLATFORMS



Microsoft
HoloLens

VUZIX



realwear

EPSON

MADGAZE

COLLABORATION FEATURES

ANNOTATIONS

- Drawing, erasing
- Symbols with controls and stamping
- Text markings (annotations)
- Magnifying glass

VISUAL

- Guaranteed image quality & same frame
- Pause/Live mode
- Instant swap
- Desktop & document sharing (Windows, Mac)
- Whiteboard

GROUP CALL

- Up to 5 participants

AUDIO

- Conference mode (full duplex)
- Push-to-talk (noisy environment)
- Support for Bluetooth headsets
- Quick mute/sound (speaker & mic)

DOCUMENTATION

- Save images during POINTR call
- Session recording
- Online and offline case snapshots
- Sync across own devices, reuse, copy and paste

GET POINTR NOW

App Stores



App Store



Play Store

EPSON®

Moverio App Market



Microsoft Store



AppGallery

amazon
appstore

Amazon

realwear.

RealWear Foresight

VUZIX®

Vuzix Store

Downloads



Other
smart
glasses

All downloads in pointrit

GET IN TOUCH



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